

Riverside Medical Practice PPG meeting 5th September 2022 at 6:30pm

Chair: Dr Malladi, Mr Dale & Kim Stoner

Attendees: Janet Hillman, Nikki King, June Nicholson, Margaret Punt, Terence Dolby, Philip Badman, Mr & Mrs Dyer, Mr Dady, Mr & Mrs Sutherland, Mr Barnes, Mr Kittlety & Mrs Cook

Everyone introduced themselves to the group as this was our first face to face PPG meeting since Covid.

Dr Malladi explained that we now have 3 GP trainees working in the Surgery. These are fully qualified Doctors who are now having training in general Practice. He and Dr Gardiner are the trainers. There have been no other changes in staffing.

Dr Malladi updated on the covid autumn boosters and flu vaccines. These are due to start week commencing 19th September 2022. Appointments will be booked once the vaccines arrive in surgery. Both vaccines can be given at the same time. Moderna spikevax will be the only vaccine available for boosters at the moment. Mr Barnes asked if these could be done elsewhere, the which they can. National booking system is also being used. Housebound patients are being administered by MPA.

Dr Malladi spoke about extended hours changing from 1st October 2022. NHS appointments will be available 8-8 Monday to Friday. Some of these appointments have been sub-contracted to MPA. Our Tuesday evenings and Thursday morning appointments will still be available. Staff at the surgery will be able to book these appointments and they will have access to medical records, medications etc. The NHS are pushing for remote consultations.

Dr Malladi informed the group regarding patient access and the eConsult hub trial. This is an extra line of access. Patients can complete a form online which can be found on our website. Staff are able to help complete if patients are unable too. These completed forms are then diverted to the ehub who are staffed by Drs, Nurses, and Paramedics etc. They are triaged and anything that needs to be dealt with by us will be sent to the surgery for actioning.

Mrs Cooke asked if the surgery are returning back to face to face consultations. Dr Malladi informed that he, Dr Gardiner and the Registrars have returned to face to face. The NHS guidelines are recommending remote consultations to be continued so he cannot force the other GPs to do this.

Mrs King asked if there was still medication issues – Kim informed that these issues are still occurring which is out of our hands due to manufacturing and supplier issues.