

PPG MEETING NOTES

Held at Cuxton Social Club on Monday 19th February at 6:30pm.

Present:

Dr K Malladi, Kim Stoner, Chloe Hardy and patients affected by the change in dispensing at Cuxton surgery.

Dr Malladi explained the dispensing list validation process which had been carried out for all of our registered patients whom we dispense medications to. The guidelines are, if you live within 1.6km of a pharmacy as the crow flies you must not use the Practice dispensary to receive your medication. This only affects one address in Halling which is Whittings farm, but there are over 500 patients affected in Cuxton. The roads affected are Harold Road, Reginald Drive, Pilgrims Way, the Caravan Site, Poplicans Road and James Road. Patients are able to apply for an exception under the serious difficulty rule but may be difficult to get approved. This form can be collected at the Surgery. Dr Malladi explained that this is out of our hands and changes cannot be made to the system.

He explained the process of EPS prescription being sent to pharmacies and them being able to deliver. He discussed how you are able to order medications using one of the app i.e. NHS app, My GP and Patient Access.

This process would come into effect from the 18th July 2024. Appeals forms can be completed now.

Dr Malladi answered any questions that was raised by the patients regarding this.