PPG MEETING NOTES

Held at Riverside Surgery, Halling on Monday 19th October 2026 at 6:30pm

Present:
Dr K Malladi, Kim Stoner, Mathew Dale, Alison Dyer, Nigel Dyer, Trevor Dady, Philip Badman, Mr Wallace, Gill Morton ,Mr Coomber, Karen Lawry and Laura Packman

Welcome
Dr. Malladi welcomed the Patient Participation Group (PPG).

Extension at Halling
Dr Malladi informed the group that a planning application had been submitted for the proposed extension at Halling. He explained that the extension would provide an additional consulting room. Access to the new room would be via the fire exit and along the corridor, leading to the new room at the rear of the building.

Staffing
There were no staffing updates to report. The practice remains fully staffed.

Care review invitation
Dr Malladi mentioned the care review invitations that had been sent to patients, offering appointments with Dr Elnady. This is a pilot scheme currently being trialled in Medway, with plans for a national rollout in April next year. It takes a proactive approach to patient care, based on the Johns Hopkins clinical group score. Patients scoring 10 or 11 are identified as potentially being at higher risk of hospital admission and are invited for a care review. During the appointment, discussions will include the patient's future care needs, Respect forms (Recommended Summary Plan for Emergency Care and Treatment) and Do Not Attempt Cardiopulmonary Resuscitation (DNACPR) decisions, where appropriate.

New Build a Ladd's Lane
Mr Badman asked about the potential impact of the proposed new development at Ladd's Lane on the surgery. Although the surgery's current boundary stops at Ladd's Lane, the practice already accepts patients from Holborough Lakes. If the proposed development goes ahead, the practice would enforce its existing boundary arrangements i.e. stop accepting new patients from Holborough. This is a future development plan so may be a few years until the development is started.

Leadership within the Practice
Dr Malladi explained that leadership responsibilities within the practice largely fell to him. As a result, his leadership and management commitments may mean that some aspects of patient care have to be delegated to other doctors. This has become the norm in many practices.

Patient Feedback

Mrs Lawry once again expressed her thanks and appreciation for the excellent service received from the surgery.